



Service Information

The chart below shows the approximate times in minutes between buses for each route. Because the times are subject to change, and routes begin and end at different times, the information provided is of a general nature. For exact schedule information please phone your telephone number or Customer Services at 262-1000. Individual route schedules may be obtained from your bus operator, the Calgary Transit Vendor locations listed on the back of this guide, or by calling Customer Services at 262-1000.

Service Variations

Weekdays	Approximate	Saturday	Approximate
AM Peak	A 0600 - 0700	Day	0600 - 1800
	B 0700 - 0800	Evening	same as weekday
	C 0800 - 0900	Evening	same as weekday
Mid Day	D 0900 - 1500	Sunday	All day
PM Peak	E 1500 - 1800		
	F 1700 - 1800		
Early Evening	G 1800 - 2200		
Late Evening	H 2200 - until end of service		

• No service provided
! Irregular Service - Service is provided but does not adhere to the service variations listed above.
Please phone your TELEPHONE NUMBER or CUSTOMER SERVICES at 262-1000 for schedule information.

Route No.	Route Name	AM Peak	Mid Day	PM Peak	Evening	Saturday	Sunday
1	Bowness	2015	1015	1515	1515	1020/30	3015
2	Forest Lawn	1518	815	1518	815	2030/30	3015
3	Killamney 17 Ave	1020	810/20	1517	1517	3030/30	3030
4	Mountain Pleasant	1020	810/20	1517	1517	3030/30	3030
5	Sandstone	2015	515	1515	312	2030/30	3015
6	Elbow Drive	510	510	1515	3610	2030/30	3015
7	Huntington	1510	1020	30	415	1530	3030
8	North Haven	2015	710	1020	30	514	1530
9	Bellina	30	30	30	30	30	30
10	Killamney 26 Avenue	2015	20	20	1530	3030/30	3030
11	South Calgary	2015	1315	1515	1515	3030/30	3030
12	Varsity	2015	2030	30	20	3030/30	3030
13	Bridgeland	2015	2030	3030/20	20	3030/30	3030
14	Market Mall	2015	20	20	20	3030/30	3030
15	Southcentre	2015	20	20	20	3030/30	3030
16	Midnapore	1313	1336	1313	1336	3636	3045
17	Mountain Royal	2015	20	20	20	3030/30	3030
18	14 Street Crosstown	2015	20	20	20	3030/30	3030
19	Palliser	2412	2430	36	25	25	60
20	Spruce Cliff	3015	1530	30	1530	50	45
21	Riverview	4530	3030	3030	3030	45	45
22	Northview	1600	60	60	60	60	60
23	16 Avenue North	2015	20	20	20	3045	3045
24	Heritage / Northmount	1515	1530	1515	1530	3030	3030
25	Cardenridge	1818	1818	1818	1818	3030	3030
26	Dalhousie / Montgomery	1517	1736	36	17	1736	36
27	52 Street NE Crosstown	3030	30	30	30	30	30
28	Ogden	2015	20	20	20	3030/30	3030
29	Whitcomb	2012	12	12	24	24	24
30	Dover	1616	1627	1616	1627	40	60
31	Willowgrove	1212	1212	1212	1212	40	60
32	Edgeway	1816	1622	1816	1622	36	45
33	Canyon Meadows	2520	25	25	25	3030	3030
34	Queensland	2520	25	25	25	3030	3030
35	Highfield Industrial	1225	12	12	12	60	60
36	Temple	2012	12	12	24	24	24
37	Crowfoot / South Scenic Acres	1717	1732	32	1717	32	45
38	Acadia	1515	1530	1515	1530	3030	3030
39	Crowfoot / North Hill	6060	60	60	60	60	60
40	Lynwood	4040	40	40	40	40	40
41	Marlborough	1515	1530	1515	1530	3030	3030
42	W. Hawkwood / N. Scenic Acres	2016	1630	1516	1630	3030	3030
43	Deer Ridge	2025	2550	60	25	2550	60
44	Edgeway / Applewood	2424	2430	30	24	2430	30
45	Beddington	2020	20	20	20	3030	3030
46	Lakeview / Chinook Station	2020	20	20	20	3030	3030
47	Riverview	1212	1218	1212	1218	36	45
48	Forest Heights	1515	1530	1515	1530	3030	3030
49	Forest Lawn	1515	1530	1515	1530	3030	3030
50	Penbrooke	1515	1530	1515	1530	3030	3030
51	Shawnessy / Millrise	2020	20	20	20	72	72
52	Signal Hill	1515	1530	1515	1530	3030	3030
53	Edgemont	1622	1818	1818	1818	45	45
54	Edgeway	1212	1212	1212	1212	24	24
55	Deer Run / Woodbine	1515	1530	1515	1530	3040	3040
56	Airport / Horizon Industrial	3030	30	30	30	30	30
57	Erin Woods	1717	17	17	17	48	60
58	Ranchlands South Express	1515	1530	1515	1530	3030	3030
59	Ranchlands North Express	1515	1530	1515	1530	3030	3030
60	Hidden Valley Express	1515	1530	1515	1530	3030	3030
61	Lakeview Express	1515	1530	1515	1530	3030	3030
62	MacEwan Express	1515	1530	1515	1530	3030	3030
63	Evergreen	3030	30	30	30	30	30
64	Silver Springs Express	1515	1530	1515	1530	3030	3030
65	Taradale / Martindale	1818	1836	36	1818	36	30
66	Circle Route Clockwise	1515	1530	1515	1530	4045	60
67	Circle Route Counter-clockwise	1515	1530	1515	1530	4045	60
68	Silver Springs Express	1515	1530	1515	1530	3030	3030
69	Glendale	3030	30	30	30	30	30
70	East Hawkwood	4020	1418	1818	1818	45	45
71	Edgemont Pointe	1515	1530	1515	1530	3030	3030
72	Sundance	2222	22	22	22	40	40
73	Oakridge / Acadia Clockwise	1515	1530	1515	1530	3030	3030
74	Oakridge / Acadia Counter-cw	1515	1530	1515	1530	3030	3030
75	Southwood	3030	30	30	30	30	30
76	Parkland	2015	1530	2015	1530	3030	60
77	Palliser	2424	24	24	24	60	60

Route No.	Route Name	A	M	P	G	Mid day	P	M	P	E	F	G	Sat	Sun
85	Huntington East Express	1	1	1	1	1	1	1	1	1	1	1	1	1
87	Huntington West Express	1	1	1	1	1	1	1	1	1	1	1	1	1
88	Harvest Hills	35	35	35	35	35	35	35	35	35	35	35	35	35
89	Lions Park	1	1	1	1	1	1	1	1	1	1	1	1	1
91	McKenzie/Douglasdale	30	30	20	40	20	40	20	40	20	40	20	15	40
91	Foot Hills Hospital	30	20	40	20	40	20	40	20	40	20	40	15	40
92	Douglasdale	25	20	20	20	20	20	20	20	20	20	20	20	20
94	Bankview	15	15	15	15	15	15	15	15	15	15	15	15	15
95	Canyon Meadows	25	25	25	25	25	25	25	25	25	25	25	25	25
96	McKenzie	20	20	20	20	20	20	20	20	20	20	20	20	20
98	North Scenic Acres	1	1	1	1	1	1	1	1	1	1	1	1	1
99	West Hawkwood	1	1	1	1	1	1	1	1	1	1	1	1	1
101	Blue Arrow Coach Hill	30	15	15	60	60	15	15	15	60	60	60	60	60
104	Blue Arrow Strathcona	30	15	15	60	60	15	15	15	60	60	60	60	60
105	Bowness	8	8	8	8	8	8	8	8	8	8	8	8	8
106	Blue Arrow Killamney	15	15	15	15	15	15	15	15	15	15	15	15	15
107	Blue Arrow South Calgary	15	15	15	15	15	15	15	15	15	15	15	15	15
108	Blue Arrow Richmond Road	20	15	20	15	20	15	20	15	20	15	20	72	72
111	Blue Arrow Glenmore	20	15	20	15	20	15	20	15	20	15	20	30	60
112	Blue Arrow Saddle Creek	20	15	20	15	20	15	20	15	20	15	20	30	60
113	Montgomery	15	15	15	15	15	15	15	15	15	15	15	15	15
146	Bendington	24	24	1	1	24	24	24	24	1	1	24	24	24
147	Shaywitz/Millrise	20	20	80	1	20	80	1	20	80	1	20	80	72
156	Woodstock	15	15	15	15	15	15	15	15	15	15	15	15	72
178	Soundance Counter-clockwise	22	22	22	22	22	22	22	22	22	22	22	22	22
C-TRAIN														
301	Anderson	6	6	6	12	6	6	6	12	12	15	15	15	15
401	Brentwood	6	6	6	12	6	6	6	12	12	15	15	15	15
202	Whitcomb	6	6	6	12	6	6	6	12	12	15	15	15	15
COMMUNITY SHUTTLES														
401	Chrysler/Palmerston	30	30	30	30	30	30	30	30	30	30	30	30	30
402	Hidden Valley	30	30	30	30	30	30	30	30	30	30	30	30	30
403	Burns Avenue	30	30	30	30	30	30	30	30	30	30	30	30	30
404	North Hill	30	30	30	30	30	30	30	30	30	30	30	30	30
405	Sunnyside	30	30	30	30	30	30	30	30	30	30	30	30	30
406	North Hill / Market Mall	60	60	60	60	60	60	60	60	60	60	60	60	60
407	Greenwood	60	60	60	60	60	60	60	60	60	60	60	60	60
411	Roadside / East Calgary	60	60	60	60	60	60	60	60	60	60	60	60	60
412	Parshall	40	40	40	40	40	40	40	40	40	40	40	40	40
413	Richmond Hill	20	20	20	20	20	20	20	20	20	20	20	20	20
502	Heritage Park Shuttle	20	20	20	20	20	20	20	20	20	20	20	20	20

HOW TO RIDE
CALGARY TRANSIT

It's easy! Follow these three steps and you're on your way!

- Which route do I use?**
To find the bus or C-Train route that takes you to your destination, check the map on the other side or phone Customer Services, 262-1000.
- When does the bus arrive?**
Call Teleride to find out when the next two or three buses will arrive at your stop. Check the panel below for details on using Teleride. A route schedule also lists the times when the bus leaves your neighbourhood and when you'll reach your destination. Pick up a route schedule from any of the CT Vendors listed below or phone 262-1000 and we'll mail one to you.
- How much does it cost?**
Read across this page and select the fare that suits you best. Tickets and passes can be purchased from the CT Vendors listed below and at all Calgary Transit Vendor locations. Please see the "Fares and Vendors" brochure for a complete listing.

- CT Customer Service Centre
240-7 Avenue S.W.
8:30 a.m. to 5:00 p.m. weekdays
- Finley's C-Train Concessions
- Calgary Co-op Shopping Centres
- Canada Safeway Stores
- 7-Eleven Food Stores
- Mac's Convenience Stores
- University of Calgary-Campus Ticket Centre
- SAIT-Sensations - Senator Burns Bldg.
- Mount Royal College Bookstore

HOW TO USE
TELERIDE

We've got your number
Call **TELE-RIDE**

It's easy to connect with your Teleride bus stop numbers. Call 974-4000 for timely and accurate information about when the next two or three buses will arrive at your stop.

- Go to the bus stop that you use. Record the four digit Teleride bus stop number. Keep your bus stop numbers by your telephone.
- Call the Teleride telephone number, Touch tone 974-4000 • Rotary 974-4004*
- *Not all push button phones are "touch tone." Touch tone phones make tone sounds when dialing. Push button telephones make clicking sounds.
- A voice message will ask you to enter your four digit Teleride bus stop number. After entering your four digit bus stop number, you will receive a computerized message telling you when the next two or three buses will arrive.

Call every day! Teleride tells you if there are any delays on your route caused by detours, construction, weather or heavy traffic.

For further information, call Calgary Transit Customer Services at 262-1000.

RIDE SAFE

- At the Station...**
- At the edge of every C-Train platform, you'll see a yellow line. This line provides you with a safe clearance from arriving trains and train mirrors. Always stand *behind the yellow line* until your train comes to a full stop.

- Boarding the train...**
- Please let passengers unload before you board the train.
 - Never stick your arm, leg, briefcase or any other object into the closing doors.
 - Never try to pry the doors open.
 - After boarding, please move toward the centre of the car.

- On the train...**
- Inside every C-Train you'll see *yellow lines*, plus signs that advise you to clear the door areas. These provide you with a safe clearance from the doors as they open inward.

- Leaving the train...**
- Please move toward a doorway before the train arrives at your stop.
 - To open the doors, use the interior door button located on the grab rail in each doorway. When the doors are ready to open, this button will light up and display the "Press to open door" message.

PASSES

Monthly Pass
ADULT \$46.00 CHILD (6-14 years) \$34.00
Purchase your pass at the beginning of the month and enjoy unlimited rides for that month on regular bus and C-Train service.

Passes may be loaned to family and friends; however, the pass may only be used by one person at a time for each transit trip.

Carry your pass as proof of payment when riding the C-Train and in Fare Restricted Areas.

Post-Secondary Monthly Pass
\$39.00
Available only to full-time students at the following post-secondary institutions:

- The University of Calgary
- SAIT
- Mount Royal College
- Alberta College of Art
- Alberta Vocational College
- DeVry Institute of Technology
- or other educational institutions approved by Calgary Transit.

To find out if an educational institution has been approved, contact Calgary Transit Customer Services at 262-1000.

Always be prepared to present your student I.D. card when using your transit pass.

Day Pass
ADULT \$4.50 CHILD (6-14 years) \$2.50
A Day Pass gives you unlimited rides for one full day on all regular bus and C-Train service. To use your Day Pass, scratch off the grey material covering the month and day on which you wish to ride; for C-Train service, your pass must also be validated in a ticket vending machine prior to your initial trip.

Day Passes are also available from one ticket vending machine at each C-Train platform or station. Day Passes from ticket vending machines must be purchased on the day you wish to travel.

Remember to show your pass to the bus Operator and carry it as proof of fare payment when on the C-Train and in Fare Restricted Areas.

CUSTOMER SERVICES

Customer Services 262-1000
Teletype number 268-8087
For customers who are hearing impaired and use a "visual ear" machine.
Hours: 6:00 a.m. - 11:00 p.m. Weekdays
8:00 a.m. - 9:30 p.m. Weekends and Holidays

Our friendly and courteous customer service representatives are able to provide you with all the information you need to ride Calgary Transit safely and efficiently. Call for information on **routes, schedules, fares and other services** or let us know if you have a **suggestion, concern, or commendation** about any of Calgary Transit's services. Your comments will be recorded and reviewed by transit management who will respond to you by telephone.

Customer Service Centre
240-7 Avenue S.W.
Hours: 8:30-5:00 p.m. weekdays.
Visit the Customer Service Centre to obtain passes and tickets, information, route guides and schedules and to pick up lost property that has been turned in.

Lost Property Inquiries 268-1600
Hours: 8:30 a.m. - 5:00 p.m. Weekdays
If you've lost something on the bus or C-Train, phone our Lost Property Office to confirm that your article has been turned in to the Customer Service Centre.

Let's Talk C-Train Safety
The standard safety features on C-Train which are in effect when passengers are boarding or leaving the train are:

- Sensitive edges at the centre of the doors which will cycle the doors open on objects 22 millimeters (or 7/8ths of an inch) thick or greater.
- A photo-electric beam near floor level. This beam recycles the doors open when the beam is interrupted.
- When the light on the door button is off, the door will not open and safety features are not active.
- As long as the train doors are open the train cannot move.
- An automatic three-second delay. This keeps the train at the platform after the doors are closed.
- Heated rear view mirrors to give Operators clearer vision in all weather conditions.

To improve passenger safety, Calgary Transit has equipped every C-Train car with the Transit Help Intercom System, which provides two-way communication between the passenger and C-Train Operator in case of emergency.

If you have comments or specific concerns about C-Train safety, please call Calgary Transit's **Customer Services 262-1000**.

TICKETS

There are three convenient types of tickets. Select the one that's best for you!

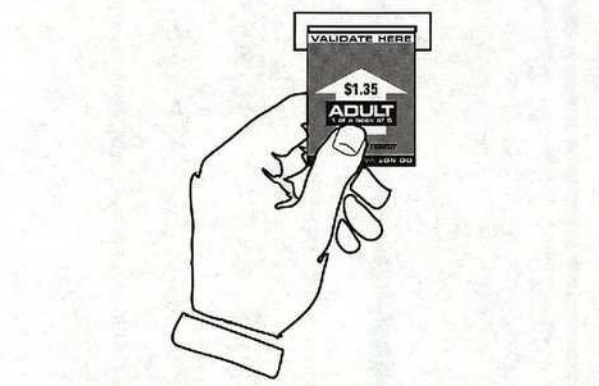
	ADULT	CHILD (6-14 years)
Book of 10 tickets	\$12.50	\$8.50
Book of 5 tickets	6.75	-
Single ticket	1.50	.90

Each ticket is valid for one ride in a single direction. Current adult tickets are grey in color and child tickets are red.

When boarding the bus, drop your ticket in the farebox. Ask your Operator for a transfer to continue your trip on the C-Train or another bus.

A transfer is valid only on the day of issue for one trip in a single direction on the first connecting transit vehicle within 90 minutes of the time indicated thereon.

When using the C-Train, be sure to validate your ticket at a ticket vending machine before entering the Fare Restricted Area. When transferring from the C-Train to a bus, present your ticket to the Operator. Please do not put validated tickets into the farebox.



ACCESSIBLE BUS SERVICE



Call **521-5222** -
When asked, enter the 4-digit code:

Monthly Pass.....	7000
Tickets.....	7001
Cash.....	7002
Day Pass.....	7003
Teleride.....	7004
Using the C-Train.....	7005
Security.....	7006
Customer Services.....	7007
Handicapped Access...	7008
Special Events.....	7009

TRANSIT BY-LAW 4M81

Rules for Riders
To ensure that our customers have a safe, enjoyable ride, the rules outlined here will be enforced on transit property, which includes all buses, C-Trains, stations, platforms and bus shelters.

Fare Alternative - \$150 fine for fare evasion.
Passengers must produce a valid ticket, transfer, permit or pass on the request of a Calgary Transit Operator or Protective Services Officer.

Sound Advice - \$50 fine for operating a radio, tape player, TV or playing a musical instrument on buses and C-Trains.

Don't Just Stand There - \$50 fine for loitering.

Clean And Simple - \$50 fine for eating, drinking or having feet on seats of buses and C-Trains, or littering or defacing Calgary Transit vehicles and property.

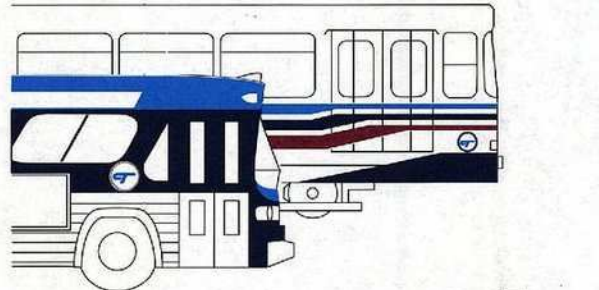
Don't Get Burned - \$50 fine for smoking on Calgary Transit buses and C-Trains or in passenger shelters or stations.

Act Accordingly - \$50 fine for disorderly conduct or interfering with the comfort and convenience of transit passengers.

- Parcels must be kept on your lap.
- Priority Seating near the front entrance of each bus and the doors of each C-Train are designated for use by transit riders with restricted mobility.

A number of other activities involving courtesy, safety and common sense are not specifically detailed here but are part of By-Law 4M81. For further information, please call 262-1000.

CASH



Adult \$1.50
Child (6-14) \$0.90

If you're riding the bus, deposit **EXACT CASH** into the farebox when boarding. Calgary Transit bus Operators do not provide change.

If you're changing bus routes while on the same trip, ask your Operator for a transfer. A transfer allows you to board the first connecting bus or C-Train within 90 minutes of the time that you received the transfer. If you have to make several transfers, ask the Operator to check the transfer to ensure that it will remain valid for your entire journey. Transfers do not give the holder the right to stop over.

When using the C-Train be sure to purchase your ticket from a ticket vending machine or validate your previously purchased ticket or Day Pass before entering the Fare Restricted Area.

These machines require exact change in coins only and will accept "loonies." Please remember, these machines do not provide change. Change for the ticket machines is not available at all stations. Be sure to bring exact change with you.

ACCESSIBLE BUS SERVICE

The Buses Everyone Can Ride
Calgary Transit is now operating accessible low floor buses on several transit routes. The unique low floor design and retractable ramps on these buses make them easier for all customers to use, including people who use wheelchairs or have difficulty climbing stairs.

Accessible low floor buses will serve most trips on the following routes:

- Route Number/Name**
- 1 — Bowness/Forest Lawn
 - 2 — Killarney 17 Avenue/Mount Pleasant
 - 9 — Varsity Acres/Bridgeland
 - 10 — Market Mall/Southcentre
 - 18 — Lakeview
 - 19 — 16 Avenue North
 - 20 — Heritage/Northmount
 - 24 — Ogden
 - 31 — Downtown Shuttle

For more information about low floor bus service, refer to the "Accessible Transit Rider's Guide," pick up specific route schedules or call Calgary Transit Customer Services at 262-1000.

Wheelchair Passengers
Persons travelling in wheelchairs need strength and mobility to board and exit low floor buses and to use the wheelchair securement straps. Calgary Transit strongly recommends that wheelchair passengers travel with a companion or attendant who can assist them. Calgary Transit also advises wheelchair passengers to exercise caution when boarding and exiting low floor buses, to have anti-tip devices installed on their chairs, and to apply their wheelchair brakes when the bus is in motion.

Priority Seating
A priority seating area for persons with reduced mobility has been designated beside the front door of all Calgary Transit buses.

"Next Stop"
The "next stop" sign at the front of the bus lights up and a bell rings when a customer pulls the cable along the bus windows or pushes the button on the vertical grab bar in the priority seating area. This informs passengers with a hearing or visual impairment that the bus will stop at the next zone.

CALGARY TRANSIT
FARES

Adult	\$ 1.50 Cash or Single Ticket \$ 6.75 Book of 5 Tickets \$ 12.50 Book of 10 Tickets \$ 46.00 Monthly Pass \$ 4.50 Day Pass
Child (6-14 years)	\$ 0.90 Cash or Single Ticket \$ 8.50 Book of 10 Tickets \$ 34.00 Monthly Pass \$ 2.50 Day Pass Photo identification with proof of age may be required.
Child (5 years & under)	Free when accompanied by a fare paying passenger.
Student (Grades 1-12)	Student Monthly Pass, no time restriction. Child fare with a Calgary Transit Student I.D. card. Between 6 a.m. and 7 p.m., school days only.
Post Secondary Student	\$39.00 Monthly Pass
Senior Citizen	Senior's Annual Pass GIS (Guaranteed Income Supplement) Recipients.....\$15.00 Non GIS.....\$35.00 Senior's Pass available from City of Calgary Social Services Department (268-5176).
Dog	\$1.50 (Service dogs exempt)

Single Tickets, Ticket Books, Day Passes and Monthly Passes are sold only by authorized Calgary Transit vendors.

STOP Request



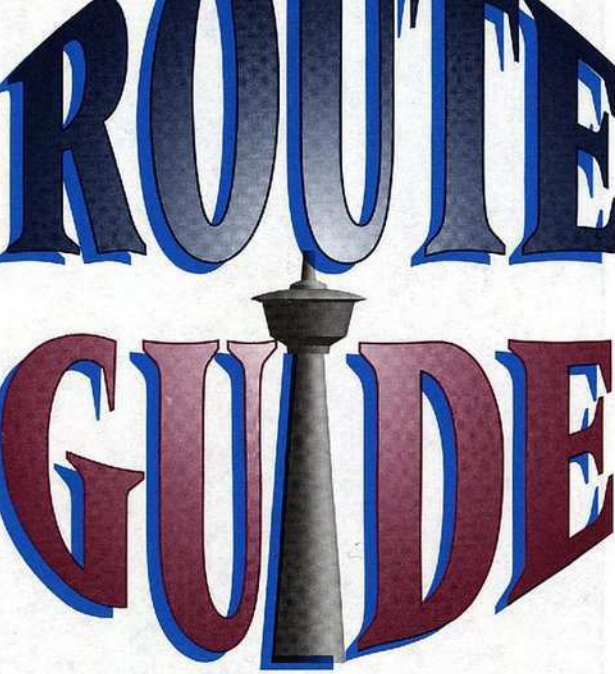
"Stop Request" allows passengers to get off buses at locations along the route other than the regular bus stops, after 9 p.m.

The request must be made to the operator at least one stop ahead of the stop requested. To meet your request, the operator must be able to stop safely.

For information on this service, speak to your operator or call Calgary Transit Customer Services at 262-1000.

"Stop Request" courtesy of Edmonton Transit.

CALGARY TRANSIT
ROUTE GUIDE



MISSION STATEMENT
To provide safe, courteous, effective, and efficient public transit service in response to the needs of our customers.



For more detailed information please ask your transit Operator for individual pocket schedules or call

Customer Services 262-1000 **TTY/TDD 268-8087**

Effective July 1994
Courtesy of Calgary Transit

USING THE C-TRAIN

The C-Train is FREE along the 7th Avenue Transit Mall, between 10th Street West and 3rd Street East. A fare must be paid to travel beyond 7th Avenue.

Identify your train by watching the digital information signs located at all 7th Avenue C-Train platforms for a message that identifies the approaching train.

Proof of Payment
The C-Train uses the honour system, so it's up to you to make sure you have valid proof of payment prior to entering Fare Restricted Areas. Passengers may be asked to provide proof of fare payment at any time. Failure to do so may result in a fine.

- What is valid Proof of Payment?**
- monthly pass
 - validated ticket
 - validated day pass
 - C-Train ticket receipt
 - transfer
 - Senior Citizen pass

Last Train Information				
TRAIN ROUTE	LAST TRAIN LEAVES	WEEKDAY	SATURDAY	SUNDAY
201 Anderson	Brentwood	12:41 a.m.	12:41 a.m.	12:05 a.m.
201 Anderson	8 Street S.W.	12:54 a.m.	12:54 a.m.	12:18 a.m.
201 Brentwood	Anderson	12:00 a.m.	11:58 p.m.	11:22 p.m.
201 Brentwood	Olympic Plaza	12:15 a.m.	12:15 a.m.	11:40 p.m.
202 Whitehorn	10 Street S.W.	12:15 a.m.	12:15 a.m.	11:40 p.m.
202 Whitehorn	Whitehorn	12:42 a.m.	12:42 a.m.	12:05 a.m.
(to City Hall only)				
202 Whitehorn	Whitehorn	11:49 p.m.	11:49 p.m.	11:21 p.m.
(to 10 St. S.W.)				
Schedule information is subject to change.				

